

## GRADUATION DO'S & DON'TS

The safety and security of the HEB Center guests is of the utmost important to us. Please expect to have ALL purses and handbags thoroughly inspected at the doors by our security personnel. Refusing this will result in non-entry into the facility. In order to assist you during your planning process, please refer to the information below regarding specific items you may need to leave in your car or at home.

**Graduation Cap:** decorating of your graduation cap is not permitted.

### **Metal Detectors:**

Every person entering the HEB Center will need to go through a Metal Detector - including all graduates, band, choir, staff, etc. - everyone.

The doors will open at 11:00am.

Please allow yourself enough time for this new entry process.

### **Seating:**

When entering the HEB Center seating bowl please move to the middle of the row you choose and refrain from any seat saving. Saving seats is not allowed, so please wait for your entire group to be present before moving into the seating area. Additionally, sitting in aisles is not allowed per the Cedar Park Fire Department. Following the conclusion of your graduation ceremony, please exit the building to meet your graduate.

**Food and beverages:** ARAMARK is the exclusive provider of food and beverage for HEB Center, and thus no outside food and beverage will be allowed in the facility. ARAMARK will be operating several concession stands which offer a wide variety of food and beverages available for purchase.

### **Weapons:**

For the safety of all patrons, weapons of any kind are not allowed into HEB Center. This includes, but is not limited to: knives, guns, pepper spray, fireworks, etc. which could potentially harm others.

### **Coolers:**

Please refrain from bringing coolers to HEB Center as they will not be allowed inside.

### **Smoking:**

There is NO smoking inside of HEB Center. Designated smoking areas are on the north and south side of the building outside the primary entrance points.

### **Noisemakers:**

During bag checks at all entrance points, any noisemakers (including but not limited to: air horns, whistles, rattlers, cowbells, thunder sticks, and any other item that would distract others) will not be allowed inside. Please remember this is a time for everyone to celebrate and we do not want to take away from any graduate's experience.

### **Banners, Signs, Flags, Balloons:**

No banners or flags are allowed as they could prevent the view of others. Signs are limited to a normal letter size, 8 1/2" x 11". Items outside of these parameters will have to be returned to your vehicle or thrown away during entry. In addition to these items creating obstructions, balloons are another item that should be avoided and are not allowed.

### **Strollers / Wheelchairs:**

All strollers and wheelchairs that wish to be unattended should be brought to the Guest Services desk behind Section 121 to be stored until the end of the ceremony.

**First Aid:** HEB Center's first aid station is located behind Section 109.

See a HEB Center Guest Services or Security representative for additional assistance.